IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED **CENTRAL FAX CENTER** 

In re Application of: Arthur S. Haseltine

SEP 1 4 2004

Serial No: 09/731,680

Examiner: Robinson-Boyce, A.K.

For:

Filed: December 6, 2000

Group Art Unit: 3623

METHOD AND SYSTEM PROVIDING OUT-SOURCED,

MERCHANDISE RETURN SERVICES

## AMENDMENT, 37 C.F.R. § 1.111, 1.115.

\*\*\* via the Centralized Facsimile Facility for \*\*\* Official Patent Application Related Correspondence (703) 872-9306

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Responsive to the Official Action mailed June 15, 2004, please amend the subject patent application as follows:

necerived by C.F. 9116104